



June 30, 2021

Subject: Supplier Communication Tool Changes

Dear Aerojet Rocketdyne Supplier:

Aerojet Rocketdyne (AR) procures highly complex goods and services to support our programs and projects. Success requires strict adherence to cost, quality, and schedule objectives. It is imperative that requirements be clearly conveyed and understood by AR Suppliers.

To reduce errors and miscommunications, Aerojet Rocketdyne (AR) is aggressively pursuing continuous improvement initiatives through enterprise standardization of our supplier interface processes; the following initiatives are being implemented for Purchase Orders (POs) in support of ANY AR site (not including AR subsidiaries Ardé, AOT, or AR Coleman Aerospace) as of **July 6, 2021**:

1. Suppliers will initiate nonconformances utilizing the AR Supplier Portal Gateway, accessible via the link located on the SupplierNet Website at <http://www.rocket.com/supplier-quality>
 - a. This is not a change for POs in support of Huntsville, Los Angeles, Redmond, Stennis and West Palm Beach sites. It is a change for POs supporting Camden and Virginia sites. This change will create one process for the enterprise.
2. The new SAIR system located in the Maestro iSupplier Portal will establish a permanent, formal record of communications between suppliers and AR.
 - a. The system allows suppliers to upload directly to AR, and obtain real-time status of open actions and inquiries.
 - b. Formal supplier submittals related to First Article Inspections, Certified Special Processes, Non-Destructive Test (NDT) technique approvals, Process Control Plans (planning approvals, Engineering Process Approvals, etc.), PO Change requests, and other general inquiries will be uploaded by Suppliers into SAIR.
 - c. Suppliers access the Maestro iSupplier portal via the link located on the SupplierNet Website at <http://www.rocket.com/supplier-quality>
 - d. The heritage Supplier Submittal Request (SSR) and Supplier Request for Information (SRI) forms will be retired. No new SSR or SRI submittals will be accepted. Existing SSRs and SRIs will be worked to closure in the heritage systems. There is no need to resubmit.
 - e. This will be a change to business practices at ALL AR sites. This change will create one process for the enterprise.



- Suppliers not eligible (foreign, etc.) to obtain iSupplier or Supplier Portal accounts will submit SAIRs and NCRs to their cognizant Buyer as in current best practice. SAIR Administrators will enter SAIRs on behalf of these suppliers. Quality Engineering will manage NCR data entry for suppliers not eligible for AR Portals access.

Training will be provided for suppliers that have not used these systems before. Overviews of each system will be available from Supplier Quality and Procurement representatives. For any system registrations needed, please contact your AR Buyer.

If you have any questions about this announcement, please contact your AR Supply Chain Management focal or your AR Supplier Quality Engineer for more information.

Sincerely,

Clint Marshall

Clint Marshall
Director
Supplier Quality Assurance

Adam Greml

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Vice President Supply Chain &
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